



Hennepin Health



Primary Care Network Listing

PMAP and MinnesotaCare

Serving families, children and single adults in Hennepin County

EFFECTIVE OCTOBER 2017

Hennepin Health, Minneapolis Grain Exchange Building, 400 South Fourth Street, Suite 201, Minneapolis, MN 55415
Member Services: 612-596-1036 (TTY: 1-800-627-3529) Monday–Friday, 8 a.m.–4:30 p.m., www.hennepinhealth.org

This health plan may not cover all your health care costs. Read your contract (*Member Handbook*) carefully to find out what is covered.

DHS approved 7/26/2017

Attention. If you need free help interpreting this document, call the above number.

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ي الرقم أعلاملعللة، اتصفذه الوثيه تمر جتنية لاجمة عداسم تدر ا ألاحظة: إم

သတိ။ ဤစာရွက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဖုန်းနံပါတ်ကိုခေါ်ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទតាមលេខខាងលើ ។

請注意，如果您需要免費協助傳譯這份文件，請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ဟ်သူၣ်ဟ်သးဘၣ်တၢ်က့ၢ်. ဝဲန့ၣ်လိၣ်ဘၣ်တၢ်မၤစၢၤကလိလၢတၢ်ကကျိးထံဝဲဒၣ်လိၣ် တီလံာ်မိတခါအံၤန့ၣ်, ကိးဘၣ်လိတဲစိနီၣ်ဂံၢ်လၢထးအံၤန့ၣ်တၢ်က့ၢ်. 알 려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໄປຮດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ພຣີ, ຈົ່ງໂທໂທໄປທີ່ໝາຍເລກຂ້າງເທິງນີ້.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la' aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

To request a free copy of this document in large print call 612-596-1036.

Civil Rights Notice

Discrimination is against the law. Hennepin Health does not discriminate on the basis of any of the following:

- Race
- Color
- National Origin
- Creed
- Religion
- Sexual Orientation
- Public Assistance Status
- Age
- Disability (including physical or mental impairment)
- Sex (including sex stereotypes and gender identity)
- Marital Status
- Political Beliefs
- Medical Condition
- Health Status
- Receipt of Health Care Services
- Claims Experience
- Medical History
- Genetic Information

Auxiliary Aids and Services. Hennepin Health provides auxiliary aids and services, like qualified interpreters or information in accessible formats, free of charge and in a timely manner, to ensure an equal opportunity to participate in our health care programs. Contact: Hennepin Health Member Services at hennepinhealth@hennepin.us, or call Hennepin Health Member Services at 612-596-1036 (voice) or 1-800-647-0550 (toll-free), or your preferred relay service.

Language Assistance Services. Hennepin Health provides translated documents and spoken language interpreting, free of charge and in a timely manner, when language assistance services are necessary to ensure limited English speakers have meaningful access to our information and services. Contact: Hennepin Health Member Services at hennepinhealth@hennepin.us, or call Hennepin Health Member Services at 612-596-1036 (voice) or 1-800-647-0550 (toll-free), or your preferred relay service.

Civil Rights Complaints

You have the right to file a discrimination complaint if you believe you were treated in a discriminatory way by Hennepin Health. You may contact any of the following four agencies directly to file a discrimination complaint.

U.S. Department of Health and Human Services' Office for Civil Rights (OCR)

You have the right to file a complaint with the OCR, a federal agency, if you believe you have been discriminated against because of any of the following:

- Race
- Color
- National Origin
- Age
- Disability
- Sex (including sex stereotypes and gender identity)

Contact the OCR directly to file a complaint:

Director
U.S. Department of Health and Human Services' Office for Civil Rights
200 Independence Avenue SW
Room 509F
HHH Building
Washington, DC 20201
800-368-1019 (Voice)
800-537-7697 (TDD)
Complaint Portal – <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Minnesota Department of Human Rights (MDHR)

In Minnesota, you have the right to file a complaint with the MDHR if you believe you have been discriminated against because of any of the following:

- Race
- Color
- National Origin
- Religion
- Creed
- Sex
- Sexual Orientation
- Marital Status
- Public Assistance Status
- Disability

Contact the **MDHR** directly to file a complaint:

Minnesota Department of Human Rights
Freeman Building, 625 North Robert Street
St. Paul, MN 55155
651-539-1100 (voice)
800-657-3704 (toll free)
711 or 800-627-3529 (MN Relay)
651-296-9042 (Fax)
Info.MDHR@state.mn.us (Email)

Minnesota Department of Human Services (DHS)

You have the right to file a complaint with DHS if you believe you have been discriminated against in our health care programs because of any of the following:

- Race
- Color
- National Origin
- Creed
- Religion
- Sexual Orientation
- Public Assistance Status
- Age
- Disability (including physical or mental impairment)
- Sex (including sex stereotypes and gender identity)
- Marital Status
- Political Beliefs
- Medical Condition
- Health Status
- Receipt of Health Care Services
- Claims Experience
- Medical History
- Genetic Information

Complaints must be in writing and filed within 180 days of the date you discovered the alleged discrimination. The complaint must contain your name and address and describe the discrimination you are complaining about. After we get your complaint, we will review it and notify you in writing about whether we have authority to investigate. If we do, we will investigate the complaint.

DHS will notify you in writing of the investigation's outcome. You have a right to appeal the outcome if you disagree with the decision. To appeal, you must send a written request to have DHS review the investigation outcome period. Be brief and state why you disagree with the decision. Include additional information you think is important.

If you file a complaint in this way, the people who work for the agency named in the complaint cannot retaliate against you. This means they cannot punish you in any way for filing a complaint. Filing a complaint in this way does not stop you from seeking out other legal or administration actions.

Contact **DHS** directly to file a discrimination complaint:

ATTN: Civil Rights Coordinator
Minnesota Department of Human Services
Equal Opportunity and Access Division
P.O. Box 64997
St. Paul, MN 55164-0997
651-431-3040 (voice) or use your preferred relay service

Hennepin Health Complaint Notice

If you believe that Hennepin Health has failed to provide these services or discriminated in another way on the basis of medical condition, health status, receipt of health care services, claims experience, medical history, genetic information, disability (including mental or physical impairment), marital status, age, sex (including sex stereotypes and gender identity), sexual orientation, national origin, race, color, religion, creed, or public assistance status, you can file a complaint and ask for help in filing a complaint in person or by mail, phone, fax, or email at:

Hennepin Health
Minneapolis Grain Exchange Building
400 South Fourth Street, Suite 201
Minneapolis, MN 55415
Toll Free: 1-800-657-3778 (voice)
1-800-627-3529 (MN Relay)
612-632-8815 (Fax)
hennepinhealth@hennepin.us (Email)

American Indians can continue or begin to use tribal and Indian Health Services (IHS) clinics. We will not require approval or impose any condition for you to get services at these clinics. For enrollees age 65 years and older this includes Elderly Waiver (EW) services accessed through the tribe. If a doctor or other provider in a tribal or IHS clinic refers you to a provider in our network, we will not require you to see your primary care provider prior to the referral.

Enrolling in this health plan does not guarantee you can see a particular provider on this list. If you want to make sure, you should call that provider to ask whether he or she is still part of this health plan. You should also ask if he or she is accepting new patients. This health plan may not cover all your health care costs. Read your contract or Member Handbook carefully to find out what is covered.

TABLE OF CONTENTS

Introduction	1
Program Description	1
Important Information	1
Primary Care Clinics	2
Hospitals	10

Program Description

Families and Children: Families and Children is a managed care program that covers health care for the following people who have Medical Assistance:

- Children under the age of 21
- Parents and caretakers of a dependent child
- Pregnant women
- Low-income adults without a dependent child
- Our Families and Children program is called Hennepin Health–PMAP (prepaid medical assistance program).

MinnesotaCare: MinnesotaCare is a managed care program that covers health care for people who do not have access to affordable health care coverage. Some members may be required to pay a premium to the State. Our MinnesotaCare program is called Hennepin Health–MNCare.



Important Information

Clinics

The clinic information printed in this listing was correct as of 7/1/2017. You need to choose a primary care clinic when you enroll. Your primary care clinic can provide most of the health care services you need and will help coordinate your care. Please confirm with Member Services that your primary care clinic is still a provider with our health plan before signing up. You may choose a clinic from the list on pages 2-9 to be your primary care clinic. Write the clinic's name and code in the space provided on the enrollment form or call Member Services to update your primary care clinic choice at any time. You will still be able to see any provider within the Hennepin Health–PMAP/MNCare network for covered services.

Cost Sharing

You may be required to pay an amount toward some health care services. This is called cost sharing. Some examples of cost sharing are copays or deductibles for certain services. You are responsible to pay your cost sharing amount to your provider. Members will get a Member Handbook with more information about cost sharing.

Member Identification (ID) Cards and Member Packet

Members will get a health plan Member Identification (ID) card. You must show this card whenever you get health care services,

INTRODUCTION

including when you get a prescription filled. We will mail you a member packet and ID card. If you lose or misplace your ID card, call Member Services to get a replacement card.

Service Accessibility

If you need special access to get services from a provider, you can obtain information by calling Member Services at 612-596-1036 or (TTY: 1-800-627-3529). This could include, but is not limited to, access for services such as availability of flexible hours, wheelchair access or parking lot access.

Service Authorization

Our approval is needed for some services to be covered. You must get the approval before you get certain services or before we pay for them. You do not need a referral or service authorization to see a specialist within the Hennepin Health–PMAP/MNCare network or a contracted Hennepin Health–PMAP/MNCare provider. The Hennepin Health–PMAP/MNCare provider network has a variety of specialists available. If your health care provider refers you outside of the Hennepin Health–PMAP/MNCare network, authorization is required. The out-of-network specialist must be enrolled as a Minnesota Health Care Program (MHCP) provider, accept MHCP rates from Hennepin Health–PMAP/MNCare and be willing to see Hennepin Health–PMAP/MNCare members. Members will get a Member Handbook with more information about which services require authorization.

Services

Care Coordination

Hennepin Health–PMAP/MNCare has care coordinators available to work with members who need assistance with accessing medical, behavioral health or social services. You can get more information on care coordination services by asking your primary care clinic about a community health worker, or by calling Member Services at 612-596-1036 or (TTY: 1-800-627-3529).

Chemical Dependency

Chemical Dependency services provide care and treatment for chemical substance abuse. This can include abuse of alcohol, narcotics or other drugs. Hennepin Health–PMAP/MNCare provides chemical health services through a network of providers. If you prefer, you can use any other licensed chemical dependency provider in Minnesota who is enrolled as a MHCP provider, will accept MHCP rates and is willing to see Hennepin Health–PMAP/MNCare members. The Hennepin Health–PMAP/MNCare care team can help you choose a provider based on the type of services you need and location most convenient to you. If you need chemical dependency services, talk to your primary care clinic or call Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Chiropractic Care

You may see any chiropractor who is enrolled as a MHCP provider, will accept MHCP rates from Hennepin Health–PMAP/MNCare and is willing to see Hennepin Health–PMAP/MNCare members. You can get information on chiropractic services by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Dental

A list of dental providers is provided in your provider directory. If you have questions about dental benefits or your dental claims, please call Delta Dental of Minnesota (Delta Dental) at 651-406-5907 or 1-800-774-9049 (TTY: 711). Delta Dental can also assist you with finding a dental provider, setting up your appointment and arranging transportation or interpreter services if needed.

Eye Care

Hennepin Health–PMAP/MNCare provides eye care services, including eye exams and glasses. You can get information on eye care services by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Home Care

Home care services include the following:

- Skilled nursing
- Rehabilitation therapies (for example: speech, physical, respiratory and occupational)
- Home health aide
- Medical equipment and supplies
- Personal Care Assistant (PCA)
- Home Care Nursing (HCN) services

You can get information on how to access home care services by talking with your primary care clinic, or by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Hospitals

Your primary care clinic will use one of the hospitals listed on page 10. You can get more information on hospital services by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Interpreter Services

American Sign Language (ASL) and language interpreter services are available to help you get services. Oral interpretation can be given to you in your language. You may be able to get written information in your language. Hennepin Health–PMAP/MNCare, HCMC and NorthPoint all offer interpreter services in person and over the telephone. These services can be accessed by talking with your primary care clinic, specialty clinic or by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Medical Equipment and Supplies

Medical Equipment and Supplies is any medical equipment you can use in the home to improve quality of living. It can also provide therapeutic benefits to people with certain medical conditions or illnesses. Examples are nebulizers, wheelchairs, crutches and many others. You can get information on Medical Equipment and Supplies by calling Member Services at 612-596-1036 (TTY:1-800-627-3529).

Mental Health

Mental health services include care and treatment for depression, anxiety or other mental health issues that interfere with your daily functioning. Hennepin Health provides mental health services through a network of providers. If you prefer, you can use any licensed mental health provider in Minnesota who is enrolled as a MHCP provider, will accept MHCP rates and is willing to see Hennepin Health–PMAP/MNCare members. The Hennepin Health–PMAP/MNCare care team will help you choose a provider based on the type of services you need and location most convenient to you. If you need mental health services, talk to your care coordinator,

INTRODUCTION

primary care clinic or call Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Open Access Services

For some services, you may choose to get care from any physician, clinic, hospital, pharmacy, or family-planning agency even if it is not in our network. These are called “open access services” and they include the following:

- Family planning
- Diagnosis of infertility
- Testing and treatment of sexually transmitted diseases
- Testing for AIDS or HIV-related conditions

You can get more information on open access services by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Pharmacy

Members must use our network of pharmacies for drugs covered by our health plan. A list of pharmacies is included in the Provider Directory that you received in your member packet. You can also visit www.hennepinhealth.org to search for providers.

Remember to have the following available when you call to refill your prescription:

- Hennepin Health–PMAP/MNCare Member Identification (ID) Card
- Minnesota Health Care Programs card
- Cards for any other health coverage you have, such as Medicare Part D or private insurance

It is important to remember to show both your Member Identification (ID) card and your Minnesota Health Care Programs card when picking up your prescriptions.

To see Hennepin Health’s drug formulary, go to www.hennepinhealth.org and click on your plan page.

People with Medicare must enroll in a Medicare Prescription Drug Program (Medicare Part D) to get most of their drugs.

You can get more information on pharmacy services by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Specialty Care

Specialty care describes services you can get from doctors or surgeons whose training focuses primarily in one specific field of medicine. Examples include neurology, cardiology, and oncology, among others. Hennepin Health–PMAP/MNCare offers a specialty network. If your health care provider refers you outside of the Hennepin Health–PMAP/MNCare network, a service authorization is required. The out-of-network specialist must be enrolled as a Minnesota Health Care Program (MHCP) provider, accept MHCP rates from Hennepin Health–PMAP/MNCare and be willing to see Hennepin Health–PMAP/MNCare members. You can get information on how to access specialty care by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Transition of Care

When you join Hennepin Health–PMAP/MNCare, we will help you continue to get necessary health care services that were authorized before you joined our plan. Some examples are the following:

- Orthodontia
- Mental health services
- Chemical dependency services

- Services for at-risk pregnancy
- Prescriptions

If you are currently getting care from a provider who is not in our provider network, we will help you transition to a participating provider. If you would like more information please call Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Transportation

We are not required to provide transportation to your primary care clinic if it is over 30 miles from your home if another primary care clinic is available within 30 miles. Exceptions to this rule can be made in certain circumstances.

If you need a ride and there is not a closer clinic in our network, call Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Hennepin Health–PMAP/MNCare will authorize transportation services for eligible members who need assistance getting to and from their covered appointments based on their medical needs. Hennepin Health–PMAP/MNCare reserves the right to determine the best and most cost effective way to transport the member. Transportation will be provided at Hennepin Health–PMAP/MNCare’s discretion via bus, common carrier (such as a taxi) or special transportation services.

Urgent/After Hours/Emergency Care

Your care coordinator and care team will make sure you get the care you need any time, day or night. When you need medical care during regular business hours, it is best to call your primary care clinic. When you need care after hours visit an urgent care clinic or call *HealthConnection*, Hennepin Health’s 24/7 nurse line, at 1-888-859-0202. TTY/TDD users should call 1-800-627-3529.

In an emergency that needs treatment right away, either call 911 or go to the nearest emergency room.

Other Things That You Should Know

Hennepin Health–PMAP/MNCare lets you use providers from many cultures, which means you can work with people who understand your background. Your care coordinator and care team will assist you with making the best health care connections.

PRIMARY CARE CLINICS

You can get updated information about listed providers and information on specialists that are not listed in the booklet by calling Member Services at 612-596-1036 (TTY:1-800-627-3529).

MINNESOTA

Anoka County

Blaine

North Memorial Clinic, Blaine

Clinic Code: 2021
1420 109th Ave NE, Ste 100
Blaine, MN 55449
appointments call: 763-581-5550

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Fridley

Fridley Children's & Teenagers Medical Center

Clinic Code: 1087
500 Osborne Rd NE
Fridley, MN 55432
763-236-2700

Hospital Affiliation: Hennepin County Medical Center

Carver County

Chaska

South Lake Pediatrics, Chaska

Clinic Code: 4093
212 Medical Center
111 Hundertmark Rd, Suite 210
Chaska, MN 55338
952-401-8300

Hospital Affiliation: Maple Grove Hospital, Children's Hospitals and Clinics of Minnesota

Dakota County

Burnsville

Metropolitan Pediatric Specialists

Clinic Code: 4053
14050 Nicollet Ave, Suite 300
Burnsville, MN 55337
952-435-2450

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

West Saint Paul

Children's West Saint Paul Clinic

Clinic Code: 5029
1547 Livingston Ave
West Saint Paul, MN 55118
651-726-9500

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Hennepin County

Brooklyn Center

HCMC Brooklyn Center Clinic

Clinic Code: 4267
6601 Shingle Creek Pkwy, Ste 400
Brooklyn Center, MN 55430
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Practice, Internal Medicine, Obstetrics and Gynecology

North Memorial Clinic, Brooklyn Center

Clinic Code: 1298
5615 Xerxes Ave N, Ste D
Brooklyn Center, MN 55430
763-581-5630

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Brooklyn Park

Brooklyn Park Clinic, Hennepin County Medical Center

Clinic Code: 4266
7650 Zane Ave N
Brooklyn Park, MN 55443
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

*See "Accessibility Standards" on page 11 for more information.

PRIMARY CARE CLINICS

Multispecialty Clinic: Family Practice, Internal Medicine, Obstetrics and Gynecology, and Pediatric

North Memorial Health Clinic, Brooklyn Park

Clinic Code: 1166
8559 Edinbrook Pkwy, Ste 100
Brooklyn Park, MN 55443
appointments call: 763-581-5660
Hospital Affiliation: North Memorial Medical Center, Maple Grove Hospital

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Partners in Pediatrics

Clinic Code: 1120
8500 Edinbrook Parkway
Brooklyn Park, MN 55443
763-425-1211

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Eden Prairie

North Memorial Clinic, Eden Prairie

Clinic Code: 5024
965 Prairie Center Dr, Ste 100
Eden Prairie, MN 55344
appointments call: 763-581-8110
Hospital Affiliation: North Memorial Medical Center, Maple Grove Hospital

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

South Lake Pediatrics, Eden Prairie

Clinic Code: 4070
800 Prairie Center Dr
Eden Prairie, MN 55344
952-401-8300

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota, Maple Grove Hospital

Edina

Metropolitan Pediatric Specialists

Clinic Code: 4054
6545 France Ave S, Suite 400
Edina, MN 55435
952-920-9191

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Golden Valley

HCMC, Golden Valley Clinic

Clinic Code: 5005
5653 Duluth St
Minneapolis, MN 55422
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Practice and Internal Medicine

North Memorial Clinic, Golden Valley

Clinic Code: 1168
8301 Golden Valley Rd, Ste 100
Golden Valley, MN 55427
appointments call: 763-581-5150

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Maple Grove

North Memorial Clinic, Arbor Lakes

Clinic Code: 5008
12000 Elm Creek Blvd, Ste 130
Maple Grove, MN 55369
appointments call: 763-581-5800

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

North Memorial Clinic, Maple Grove

Clinic Code: 1171
9855 Hospital Dr, Suite 104
Maple Grove, MN 55369
appointments call: 763-581-5900

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, Geriatrics, Internal Medicine, and Pediatric

*See "Accessibility Standards" on page 11 for more information.

PRIMARY CARE CLINICS

Partners in Pediatrics

Clinic Code: 1121
12720 Bass Lake Rd
Maple Grove, MN 55369
763-559-2861

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

South Lake Pediatrics, Maple Grove

Clinic Code: 4071
Arbor Lakes Medical Center
12000 Elm Creek Blvd
Suite 250
Maple Grove, MN 55369
952-401-8300

Hospital Affiliation: Maple Grove Hospital, Children's Hospitals and Clinics of Minnesota

Minneapolis

Axis Medical Center

Clinic Code: 4090
1801 Nicollet Ave S
Minneapolis, MN 55403
612-823-2947

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Cedar Riverside Peoples Center

Clinic Code: 1055
425 20th Ave S
Minneapolis, MN 55454
612-332-4973

Hospital Affiliation: Hennepin County Medical Center

This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Practice and Internal Medicine

Children's Minneapolis Clinic

Clinic Code: 1057
530 Chicago Ave S
Minneapolis, MN 55404
612-726-9500

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Community University Health Care Center-CUHCC

Clinic Code: 1060
2001 Bloomington Ave S
Minneapolis, MN 55404
612-301-3433

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Practice, Geriatrics, Internal Medicine, and Pediatric

Downtown Medicine Clinics

Clinic Code: 1093
HCMC Campus
716 S 7th St
Minneapolis, MN 55415
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Russian, Somali, and Spanish Primary Care offered at 3 North location.

Multispecialty Clinic: Family Practice, Geriatrics, and Internal Medicine

HCMC Be Well Clinic

Clinic Code: 5007
701 4th Ave S
Minneapolis, MN 55415
appointments call: 612-873-7373

Hospital Affiliation: Hennepin County Medical Center

HCMC Coordinated Care Clinic

Clinic Code: 0072
HCMC Campus
900 S 8th St
Minneapolis, MN 55404
612-873-9966

Hospital Affiliation: Hennepin County Medical Center

HCMC East Lake Clinic

Clinic Code: 4268
2700 E Lake St, Ste 1100
Minneapolis, MN 55406
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

HCMC Internal Medicine Clinic at Parkside

Clinic Code: 4270
825 S 8th St, Ste 206
Minneapolis, MN 55404
612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Internal Medicine

*See "Accessibility Standards" on page 11 for more information.

PRIMARY CARE CLINICS

HCMC International Health Clinic

Clinic Code: 1092
HCMC Campus
701 Park Ave
Minneapolis, MN 55415
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Russian Primary Care: Monday
1:00 p.m.-4:00 p.m.

Somali Primary Care: Monday
1:00 p.m.-3:30 p.m.

Tuesday 1:00 p.m.-4:00 p.m.

Spanish Primary Care:

Monday & Friday 8:00 a.m.-
4:30 p.m.

HCMC North Loop Clinic and Pharmacy

Clinic Code: 5037
800 Washington Ave N, Ste 190
Minneapolis, MN 55401
612-873-6963

Hospital Affiliation: Hennepin County Medical Center

HCMC Obstetrics/ Gynecology Clinic

Clinic Code: 1094
HCMC Campus
716 S 7th St
Minneapolis, MN 55415
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

HCMC Pediatric Clinic

Clinic Code: 1095
HCMC Campus
730 S 8th St

Minneapolis, MN 55415
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Practice and Pediatric

HCMC Senior Care Clinic

Clinic Code: 5036
825 S 8th St, Ste 440
Minneapolis, MN 55404
appointments call: 612-873-2723

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Geriatrics, Gerontology, Internal Medicine, and Pediatric

HCMC Senior Care Clinic of Augustana

Clinic Code: 4271
1425 10th Ave S
Minneapolis, MN 55404
612-873-7410

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Geriatrics, Gerontology, and Internal Medicine

HCMC Whittier Clinic

Clinic Code: 4272
2810 Nicollet Ave
Minneapolis, MN 55408
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, In-

ternal Medicine, Obstetrics and Gynecology, and Pediatric

Indian Health Board of Minneapolis, Inc.

Clinic Code: 1104
1315 E 24th St
Minneapolis, MN 55404
appointments call: 612-721-9800

Hospital Affiliation: Hennepin County Medical Center
This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Medicine, Family Practice, and Pediatric

Native American Community Clinic

Clinic Code: 1110
1213 E Franklin Ave
Minneapolis, MN 55404
612-872-8086

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Pediatric

Neighborhood HealthSource, Central Ave

Clinic Code: 1056
2301 Central Ave NE
Minneapolis, MN 55412
appointments call: 612-588-9411

Hospital Affiliation: Hennepin County Medical Center, North Memorial Medical Center
HCMC certified nurse midwives practice here.

*See "Accessibility Standards" on page 11 for more information.

PRIMARY CARE CLINICS

This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Medicine, Family Practice, Geriatrics, Internal Medicine, and Pediatric

Neighborhood HealthSource, Fremont Ave

Clinic Code: 1086
3300 Fremont Ave N
Minneapolis, MN 55412
appointments call: 612-588-9411

Hospital Affiliation: Hennepin County Medical Center, North Memorial Medical Center

HCMC certified nurse midwives practice here.

This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Medicine, Family Practice, Geriatrics, Internal Medicine, and Pediatric

Neighborhood HealthSource, Sheridan

Clinic Code: 1130
342 13th Ave NE
Minneapolis, MN 55413
appointments call: 612-588-9411

HCMC certified nurse midwives practice here.

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

North Memorial Clinic, Downtown Minneapolis

Clinic Code: 5023
651 Nicollet Mall, Suite 277
Minneapolis, MN 55402
appointments call: 763-581-8060

Hospital Affiliation: North Memorial Medical Center, Maple Grove Hospital

Multispecialty Clinic: Family Medicine and Family Practice

North Memorial Clinic, Camden

Clinic Code: 4098
4209 Webber Pkwy
Minneapolis, MN 55412
appointments call: 763-581-5750

Hospital Affiliation: North Memorial Medical Center, Maple Grove Hospital

This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Greiner, Ryan James

North Memorial Clinic, Northeast Family Physicians

Clinic Code: 1170
327 Central Ave SE
Minneapolis, MN 55414
appointments call: 763-581-5000

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

NorthPoint Health & Wellness Center

Clinic Code: 1117
1313 Penn Ave N
Minneapolis, MN 55411
612-543-2500

Hospital Affiliation: Hennepin County Medical Center, North Memorial Medical Center

This facility meets our minimum accessibility standards.*

Multispecialty Clinic: Family Medicine, Family Practice, Internal Medicine, Obstetrics and Gynecology, and Pediatric

Southside Medical Minneapolis

Clinic Code: 1133
324 E 35th St
Minneapolis, MN 55408
Medical appointments:
612-827-7181
Vision appointments:
612-821-2003

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Pediatric and Optometry

University of Minnesota Physicians, Broadway Family Medicine

Clinic Code: 1140
1020 W Broadway
Minneapolis, MN 55411
612-302-8200

Hospital Affiliation: University of Minnesota Medical Center
Mental health services available to clinic's medical patients only.

*See "Accessibility Standards" on page 11 for more information.

PRIMARY CARE CLINICS

Multispecialty Clinic: Family Medicine, Family Practice, Internal Medicine, Obstetrics and Gynecology

University of Minnesota Physicians Health Nurse Practitioner Clinic

Clinic Code: 5021
814 S 3rd St
Minneapolis, MN 55415
612-888-9792

Hospital Affiliation: University of Minnesota Medical Center

Minnetonka

North Memorial Clinic, Minnetonka

Clinic Code: 5020
15450 Highway 7, Ste 100
Minnetonka, MN 55346
appointments call: 763-581-8900

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, Internal Medicine, Obstetrics and Gynecology, and Pediatric

South Lake Pediatrics, Clearwater Drive

Clinic Code: 4072
6060 Clearwater Drive, Ste 240
Minnetonka, MN 55343
952-401-8300

Hospital Affiliation: Maple Grove Hospital, Children's Hospitals and Clinics of Minnesota

New Hope

North Memorial Clinic, New Hope

Clinic Code: 5009
8100 42nd Ave N
New Hope, MN 55428
appointments call: 763-581-5700

Hospital Affiliation: North Memorial Medical Center, Maple Grove Hospital

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Plymouth

North Memorial Clinic, Plymouth

Clinic Code: 4295
15535 34th Ave N
Plymouth, MN 55447
appointments call: 763-581-5950

Hospital Affiliation: North Memorial Medical Center, Maple Grove Hospital

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Partners in Pediatrics

Clinic Code: 1122
2855 Campus Dr, Suite 350
Plymouth, MN 55441
763-520-1200

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota
This facility meets our minimum accessibility standards.*

South Lake Pediatrics, Plymouth

Clinic Code: 4073
2805 Campus Dr, Suite 235
Plymouth, MN 55441
952-401-8300

Hospital Affiliation: Maple Grove Hospital, Children's Hospitals and Clinics of Minnesota

Richfield

Richfield Clinic, Hennepin County Medical Center

Clinic Code: 1097
790 W 66th St
Richfield, MN 55423
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, Internal Medicine, Obstetrics and Gynecology, and Pediatric

Rogers

Partners in Pediatrics

Clinic Code: 1124
13980 Northdale Blvd
Rogers, MN 55374
763-428-1920

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota
This facility meets our minimum accessibility standards.*

*See "Accessibility Standards" on page 11 for more information.

PRIMARY CARE CLINICS

Saint Anthony

North Memorial Clinic, Saint Anthony

Clinic Code: 2022
2600 39th Ave NE
Saint Anthony, MN 55421
appointments call: 763-581-5500

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Saint Anthony Village Clinic, Hennepin County Medical Center

Clinic Code: 4269
2714 Highway 88
Saint Anthony, MN 55418
appointments call: 612-873-6963

Hospital Affiliation: Hennepin County Medical Center

Saint Louis Park

Partners in Pediatrics

Clinic Code: 1125
3910 Excelsior Blvd
Saint Louis Park, MN 55416
952-930-8400

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Ramsey County

Saint Paul

Children's Saint Paul Clinic

Clinic Code: 1058
347 N Smith Ave, Suite 302
Saint Paul, MN 55102
651-220-6000

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Scott County

Shakopee

Metropolitan Pediatric Specialists

Clinic Code: 4055
1515 Saint Francis Ave, Suite 100
Shakopee, MN 55379
952-445-6700

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

Sherburne County

Elk River

North Memorial Clinic, Elk River

Clinic Code: 1167
800 Freeport Ave NW, Ste 100
Elk River, MN 55330
appointments call: 763-581-5200

Hospital Affiliation: Maple Grove Hospital, North Memorial Medical Center

Multispecialty Clinic: Family Medicine, Family Practice, and Internal Medicine

Washington County

Hugo

Children's Hugo Clinic

Clinic Code: 5023
14701 Victor Hugo Blvd N
Hugo, MN 55038
651-426-1141

Hospital Affiliation: Children's Hospitals and Clinics of Minnesota

This facility meets our minimum accessibility standards.*

*See "Accessibility Standards" on page 11 for more information.

Stillwater

**Saint Croix Family
Medical Clinic**

Clinic Code: 1134
5640 Memorial Ave N
Stillwater, MN 55082
651-430-1880

Hospital Affiliation: Hennepin
County Medical Center

***Multispecialty Clinic: Family
Practice and Pediatric***

*See "Accessibility Standards" on page 11 for more information.

HOSPITALS

You can get updated information about listed providers and information on specialists that are not listed in this booklet by going to www.hennepinhealth.org, or by calling Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Children's Hospital and Clinics of Minnesota, Minneapolis

2525 Chicago Ave S
Minneapolis, MN 55404
612-813-6000

Only patients age 17 and younger

Languages: Arabic, Hmong, Khmer (Cambodian), Laotian, Oromo, Russian, Serbo-Croatian (Bosnian), Somali, Spanish, Vietnamese

Children's Hospital and Clinics of Minnesota, Saint Paul

345 Smith Ave N
Saint Paul, MN 55102
651-220-6000

Only patients age 17 and younger

Languages: Arabic, Hmong, Khmer (Cambodian), Laotian, Oromo, Russian, Serbo-Croatian (Bosnian), Somali, Spanish, Vietnamese

Healtheast Bethesda Hospital

559 Capital Blvd
Saint Paul, MN 55103
651-232-2000

Languages: Somali, Spanish

Hennepin County Medical Center

HCMC Campus
701 Park Ave
Minneapolis, MN 55415
612-873-3000

Languages: Arabic, Chinese, Hmong, Somali, Spanish, Vietnamese

Maple Grove Hospital

9875 Hospital Dr
Maple Grove, MN 55369
763-581-1550

Languages: Arabic, Hmong, Khmer (Cambodian), Laotian, Oromo, Russian, Serbo-Croatian (Bosnian), Somali, Spanish, Vietnamese

North Memorial Medical Center

3300 Oakdale Ave N
Robbinsdale, MN 55422
763-581-4289

Languages: Arabic, Hmong, Khmer (Cambodian), Laotian, Oromo, Russian, Serbo-Croatian (Bosnian), Somali, Spanish, Vietnamese

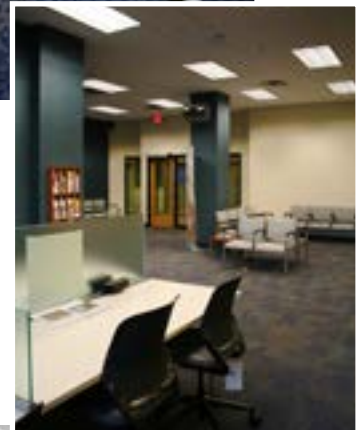
Service Accessibility Standards

Clinics that meet our minimum accessibility standards are noted in the Primary Care Clinics section. To meet Hennepin Health's minimum accessibility standards, a clinic must have the following:

- Flexible appointment hours
- Appropriate transfer assistance to exam tables or X-ray equipment
- Scales designed to weigh patients with physical disabilities
- Private waiting areas
- Public transportation information
- Wheelchair access
- Parking lot access

If you require special access to obtain services from a provider call Member Services at 612-596-1036 (TTY: 1-800-627-3529).

Hennepin Health's new walk-in service center is now open!



Members can stop in during regular business hours to speak with a Hennepin Health Member Services representative.



Hennepin
Health

Minneapolis Grain Exchange Building
400 South Fourth Street, Suite 201
Minneapolis, Minnesota 55415

Call: 612-596-1036 or 1-888-562-8000 (toll-free)

TTY: 1-800-627-3529 or 711



www.hennepinhealth.org