



HENNEPIN HEALTH CAR SEAT PROGRAM MEMBER FAQ

With Hennepin Health, children ride safely. Pregnant women are eligible to receive a car seat for their babies, and children eight years old and younger can receive either a car or booster seat. The program is offered in partnership by the Minnesota Visiting Nurse Association (MVNA) and Hennepin County Medical Center (HCMC) on behalf of Hennepin Health.

Who is eligible to receive a car seat?

Members who are at least 28+ weeks pregnant and have active Hennepin Health insurance during the month of the car seat class are eligible to receive a car seat. Children between the ages of 0 and 7 (up until his/her eighth birthday) who have active Hennepin Health insurance during the month of the car seat class are also eligible to receive a car seat.

Are the car seats free?

Yes, the car seats are free to members as long as they meet the eligibility criteria. Children are eligible to receive a new car seat at each developmental stage up to the child's eighth birthday.

How do I get a car seat?

After registering and completing a class, the member will receive a car seat.

How many car seats can I receive?

Three types of car seats are available: a convertible seat, combination seat and booster. The type of seat a member receives is based upon whichever one is safest for the member. This is determined at the time of the class. Most members, if they stay with Hennepin Health, could receive all three car seats.

If my car seat is involved in a car crash, can I get a new one?

Yes, the member should contact us with proof of the accident (e.g., police report) and he/she can receive a new car seat without having to attend another class.

How do I register for a class?

Members can register online or by phone.

To register online: Go to www.hcmc.org and search for "[car seat classes](#)." The prenatal parenting class PDF will pop up with class dates/times (classes are published six months out). Fill out the online registration form, which in turn is automatically sent to a representative who will complete the registration remotely and contact you with any questions.

To register by phone: Call 612-873-6963 and let the representative know you want to register for a car seat class. If you have never been to HCMC (the hospital or any of their clinics), you will need to provide demographic and insurance information. Class options will be discussed and registration will be completed over the phone.

What if I need to cancel or reschedule a class?

To cancel or reschedule a class, call 612-873-6963.

What if I am registered for an upcoming class, but deliver early?

Have someone contact us as soon as possible. If you deliver at HCMC, we will work with the NICU to arrange for you to come to a class. If you deliver at another hospital, we will work with you to make class arrangements and get her a car seat.

Who teaches the classes?

Certified child passenger safety technicians teach the classes.

How long are the classes?

Classes are scheduled for 90 minutes.

Are classes offered in languages other than English?

Yes, currently one class per month is offered in Spanish. These class dates/times are found in the same place as the English classes, but within a separate section. Interpreters are also available upon request.

Where are the class locations?

Classes can be taken at two locations:

- Hennepin County Medical Center: 701 Park Ave. (Minneapolis, MN 55415)
- MVNA: 2000 Summer St. NE (Minneapolis, MN 55413)