



# Hennepin Health

## Bus Pass Renewal Just Got Easier!



### What is changing?

Members who qualify for a monthly bus pass now have the option to have their bus pass reloaded over the telephone. In addition to this service being more convenient for members, it will allow the walk-in service staff more time to assist members with tasks such as connecting them to resources, completing paperwork and resolving billing issues.

Members who currently qualify for and are using a monthly bus pass still have the option to reload their bus pass in person at Hennepin Health. Members who have not yet received a bus pass or have lost their bus pass will need to come to the walk-in service center to obtain a new bus pass.



## 612-596-1036

[www.hennepinhealth.org](http://www.hennepinhealth.org)

**Hennepin Health 612-596-1036 Monday–Friday, 8 a.m.–4:30 p.m.**

Attention. If you need free help interpreting this document, call the above number.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

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