

**Hennepin Health**  
**Substitute Health Service Request Form**

Please complete this service authorization form for Hennepin Health enrollees

Requests submitted with incomplete data cannot be reviewed  
and will be returned to your office.

Fax requests to 612-677-6222 or contact:  
Hennepin Health Medical Administration Department at 612-596-1504

**ENROLLEE INFORMATION**

**Enrollee Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**MA Identification #:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Requesters Name** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Requester's Company** \_\_\_\_\_

**Provider being referred to:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Additional Information:**

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**Substitute Service Requested:** This must be a service or equipment outside of the benefit set.

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**Covered Service that is being substituted:** This must be a covered benefit.

\_\_\_\_\_

\_\_\_\_\_

**Cost-effectiveness:** List why the requested Substitute Service is more cost effective (costs less) than the covered service. Be as specific as possible.

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\_\_\_\_\_

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**Enrollee Member Name:** \_\_\_\_\_

**Benefit to the health, quality of life and safety for the enrollee:** List why the Substitute Service increases the health, quality of life and safety for the enrollee.

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**Date(s) of Service:** \_\_\_\_\_

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**Please Attach Relevant Medical Documentation**

Comments: \_\_\_\_\_

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