

Telehealth resources

According to the Minnesota Department of Human Services (DHS):

Telehealth is the delivery of health care services or consultations through the use of real time, two-way interactive audio and visual communications. Telehealth provides or supports health care delivery and facilitates the assessment, diagnosis, consultation, treatment education and care management of a patient's health care while the patient is at originating site and the licensed health care provider is at a distant site. Providers providing health care services by telehealth will be held to the same standards and conduct as providers for in-person health care services.

Hennepin Health guidelines

Hennepin Health follows DHS guidelines for telehealth services. Please reference the DHS provider manual for telehealth information, including covered and noncovered services:

[Telehealth Services \(state.mn.us\)](https://state.mn.us)

There are also specific telehealth guidelines based on type of service, including:

- [Substance Use Disorder Services \(SUD\) \(state.mn.us\)](https://state.mn.us)
- [Mental Health Services \(state.mn.us\)](https://state.mn.us)

Provider assurance statement

Telehealth providers need to self-attest that they meet all conditions of the Minnesota Health Care Programs (MHCP) telehealth policy by completing the [DHS Telehealth Provider Assurance Statement](#) and submitting the form to DHS.

Other resources

- Hennepin Health Provider Bulletin: [Providing telehealth to Hennepin Health members](#)